



international golf logistics

Please read the following carefully.

RESPONSIBILITY:

The responsibility of International Golf Logistics LLC and/or its agents are limited. International Golf Logistics LLC acts only as an agent for clients in regard to travel. International Golf Logistics LLC assumes no liability for injury, damage, loss, accident, delay or irregularity which may be occasional either by reason of defect, through acts of God, war, fire, breakdown in machinery, riots, strikes or from any causes beyond the control of International Golf Logistics LLC. Tour services including tee times, transportation and lodging are furnished by independent contractors (suppliers) and do not act for or on behalf of International Golf Logistics LLC. The acceptance of tour arrangements is deemed to be consent to the above. International Golf Logistics LLC is not liable or responsible in any way whatsoever for any act, error, or omission or for inconvenience, loss, damage, injury, or death arriving out of tour arrangements.

RESERVATIONS AND PAYMENTS:

A deposit of up to 50% per person is required to confirm a reservation. Reservations that include air transportation also require full payment of the air portion. Some vendors require a larger deposit during peak or holiday times. No travel services will be booked or confirmed without receipt of deposit.

Final Payment is due 30 days prior to departure. For reservations made within 30 days of travel, full payment is required at time of booking.

Final payment may be due as early as 210 days prior to departure for packages that include Tournaments.

Packages that include Tournaments are non-refundable after final payment.

International Golf Logistics LLC cannot guarantee any reservations not paid on time. In some instances, International Golf Logistics LLC is required to release rooms back to the supplier when not paid on time. In these instances, International Golf Logistics LLC will make every effort to reacquire space. In this instance, the customer is required to pay any late booking fees incurred by International Golf Logistics LLC plus a \$25.00 re-booking fee.

CANCELLATION POLICY:

All cancellations must be received by International Golf Logistics LLC in writing.

Land portion of trip

The initial deposit is fully refundable if the trip is cancelled within five days of making the reservation, provided the reservation was initially made 35 or more days prior to

departure. Reservations made within 35 days of travel are subject to the cancellation penalties outlined below. Cancellations received 31 or more days prior to departure will be assessed a per-person penalty of \$50.00 plus any non-refundable fees assessed by the travel suppliers. Cancellations received between 15 and 30 days prior to departure will be assessed a per-person penalty of \$100 plus any non-refundable fees assessed by the travel suppliers. Cancellations received 14 or fewer days prior to departure will be assessed a per person penalty of \$150 plus any non-refundable fees assessed by the travel suppliers.

Air portion of trip

Airline ticket refunds are based on the individual airlines cancellation policy. Most airline tickets are non-refundable and non-transferable.

CHANGES:

Changes made to existing reservations are subject to a \$25.00 change fee plus any fees charged by the travel supplier. Any change made to an airline ticket is subject to any and all airline charges regardless of the time of change.

GOLF:

All golfers must check in at least ½ hour prior to tee time. Tee times missed due to late check in or due to weather related issues will be handled on an individual basis by each course and are not the responsibility of International Golf Logistics LLC. Once play begins, no refunds will be provided by International Golf Logistics LLC for any reason. No cash refunds will be issued for rain checks obtained at any golf course. Rain does not constitute cancellation of play unless the golf course officially closes. International Golf Logistics LLC will not be responsible for lost or cancelled tee times as a result of air flight delays, war, or acts of God. All golf courses require proper attire (e.g. collared shirts, Bermuda shorts, no t-shirts, or jeans).

NO REFUNDS FOR UNUSED SERVICES:

Refunds or allowances will not be made for transportation, accommodations, tee times, services or other portions of the trip which are unused on or after the tour departure date.

INSURANCE:

Passengers are strongly advised to protect themselves with insurance. Optional cancellation, accident, health, and baggage insurance are available to protect tour participants from unforeseen circumstances. Upon request, International Golf Logistics LLC or your travel agent will provide further information and rates. Insurance must be purchased with initial deposit at time of reservation by the Insurance Company.